

FOURTH & FINAL ANNOUNCEMENT

GLOBAL LEGAL AND SUSTAINABLE TIMBER FORUM (GLSTF) 2023

21–22 NOVEMBER 2023
GALAXY INTERNATIONAL CONVENTION CENTER, MACAO SAR, CHINA

Background

The timber industry is facing major challenges. It must produce legal and sustainable timber products while also maintaining other important forest values. It must address issues in global timber supply chains arising from the COVID-19 pandemic. And it must bridge the widening gap between demand and supply as the world population grows and requirements escalate for construction timber and other wood products.

Given these and other challenges, it is essential to maintain and increase collaboration, and exchange views and information, among timber industry stakeholders worldwide—producers, buyers, processors and market players.

The **International Tropical Timber Organization (ITTO)** formulated its Legal and Sustainable Supply Chain (LSSC) Programme with the aim of building legal and sustainable tropical timber supply chains through a multipronged, integrated approach of governmental frameworks, private-sector initiatives, financial resources and capacity building. In collaboration with partners, ITTO convened the international forum, Together Towards Global Green Supply Chains, in October 2019 in Shanghai, China—the first global dialogue on improving the legality and sustainability of tropical timber supply chains. As part of the LSSC Programme and given strong interest among actors in the global timber industry ITTO and the **Macao Trade and Investment Promotion Institute (IPIM)** have entered into a collaborative framework agreement to co-host the **Global Legal and Sustainable Timber Forum (GLSTF)** to accelerate the development of legal and sustainable wood product supply chains.

Objectives

The aim of the **GLSTF** is to increase networking, collaboration and business exchange among timber industry stakeholders—producers, buyers, processors and market players—with a view to promoting sustainable forest management, creating legal and sustainable wood product supply chains, facilitating the legal and sustainable use and trade of wood products in a stable, transparent and predictable business environment, and contributing to sustainable development and climate-change mitigation.

Forum structure

The Forum will be held annually starting in 2023, and it will comprise two components:

- ◆ The Global Legal and Sustainable Timber Forum (GLSTF).
- ◆ Several specialized sub-forums (see below).

In 2023, the Forum will:

- ◆ Raise the profile of productive forests and their contributions to sustainable development and climate-change mitigation.
- ◆ Identify challenges and opportunities for the recovery of the global wood industry.
- ◆ Review the role of the wood products sector in global supply chains and its contributions to sustainable development and climate-change mitigation.



- ◆ Discuss issues relating to sustainable forest management and deforestation-free practices within the framework of the Collaborative Partnership on Forests (CPF) and the CPF initiative, Sustainable Wood for a Sustainable World.
- ◆ Promote the sustainable production and consumption of legal and sustainable wood and other forest products in international and domestic markets.
- ◆ Review advanced technologies and machinery for timber processing and production.
- ◆ Discuss green finance, blockchain-based technologies and other tools to improve legal and sustainable timber supply chains.
- ◆ Make recommendations to promote partnerships for further building legal and sustainable timber supply chains.

Co-hosts & organizer

The GLSTF will be co-hosted by ITTO and IPIM and organized by the Secretariat of the Global Green Supply Chain Initiative (GGSC). The specialized sub-forums will be co-organized by partner agencies; ITTO, IPIM and the GGSC Secretariat may also organize such forums.

The **theme** of the GLSTF 2023 will be “connect, cooperate and share to promote the recovery of the global tropical timber market”.

Specialized sub-forums will be organized by partner agencies to contribute to the theme of the main forum. These might be on selected topics related to timber legality and sustainability; sustainable timber resources, markets and trade; advanced technology and machinery for wood processing; green finance and innovative facilitating measures for green supply chains.

A **legal and sustainable timber industry display** will be organized in parallel with the GLSTF 2023, at a trial scale of around 30 booths.

Other events and activities

The Global Timber Index (GTI) annual report and the technical report of Blockchain-based Timber Tracking System (outputs of ITTO-IPIM collaborative activities implemented by GGSC), as well as other achievements will be released at the GLSTF 2023. Other business activities and side events, such as B2B matchings, can be arranged.

Date and venue

The GLSTF 2023 will be held on **21-22 November 2023** at the **Galaxy International Convention Center** in **Macao SAR, China**.

Participants

The GLSTF 2023 is expected to attract around 500 participants from wood enterprises and trading companies, industrial and business associations, governments, international organizations, research institutions, etc.

Sponsorship

Select speakers and panellists will be sponsored for their participation of the forum.

Languages

The GLSTF 2023 will feature simultaneous interpretation in Chinese (Mandarin), English, French, Spanish and Portuguese.

The draft agenda of the Main Forum and 4 Specialized Sub-forums, as well as the general information notes for the GLSTF 2023 are attached.

For forum registration click: <http://glstf2023.ggscnet.info/reg-step1-en.php>



Information for recommended hotels:

ANDAZ MACAU (Galaxy)

Website: <https://www.galaxymacau.com/hotels/andaz-macau/?noRedirect=1>

Address: Galaxy Macau™ Integrated Resort, Cotai, Macau

Booking Hotline: +853 2888 0888

Booking Link: <https://www.galaxymacau.com/hotels/andaz-macau/?noRedirect=1>

Hotel Okura Macau (Galaxy)

(shuttle bus provided, around 5 mins to Galaxy International Convention Center)

Website: <https://www.okura-nikko.com/china/macau/hotel-okura-macau/>

Address: Galaxy Macau™, Estrada da Baia de Nossa Senhora da Esperanca, s/n, Cotai, Macau, China

Booking Hotline: +853-8883-8883

Booking Link: <https://www.okura-nikko.com/china/macau/hotel-okura-macau/rooms-suites/#hotel-okura-macau>

The Macau Roosevelt

(shuttle bus provided, around 10 mins to Galaxy International Convention Center)

Website: <https://www.themacauroosevelt.com/#/home>

Address: Nos. 924 e 998 da Avenida dos Jogos dasia Oriental- Aos acessos do imvel, Macau

Booking Hotline: +853 8291 3115

Booking Link: <https://www.themacauroosevelt.com/#/page/802a4f26-ff28-40dd-8b67-2712efb6bc59>

For more information contact:

GGSC Secretariat: Ms Gao Xuting at gaoxuting@itto-ggsc.org

ITTO: Mr Li Qiang at li@itto.int

IPIM: Mr. Steve CHAN at pcel@ipim.gov.mo



REGISTRATION

(10:00-20:00, MONDAY, 20TH NOV.)

Day 1 (Tuesday, 21st Nov.)

Time	Events and Topics	Venue
08:30-09:30	Registration	
09:30-10:05	<p>Opening Ceremony and Group Photo Session</p> <ul style="list-style-type: none"> ◆ Welcome remarks by Mr. Lei Wai Nong, Secretary for Economy and Finance of Macao SAR government ◆ Opening remarks by Ms. Sheam Satkuru, Executive Director, International Tropical Timber Organization (ITTO) 	Hall ABC1
10:05-10:50	<p>Keynote Addresses</p> <p>Moderator: Mr. Vincent U, President, Macao Trade and Investment Promotion Institute, China (IPIM)</p> <p>Development status of the global timber industry.</p> <ul style="list-style-type: none"> ◆ H.E. Ms. Rosalie Matondo, Minister, Ministry of Forest Economy, Republic of Congo <p>Timber industry and sustainable development.</p> <ul style="list-style-type: none"> ◆ Ms. Noraihan Abdul Rahman, CEO, Malaysia Timber Council (MTC) <p>Opportunities and challenges in the global timber industry transformation.</p> <ul style="list-style-type: none"> ◆ Mr. She Xuebin, Board Chairman & CEO, Nature Home (China) Co. Ltd & Nature Wood Group Limited. 	Hall ABC1
10:50-11:10	Coffee Break	Hall C2
11:10-12:10	<p>High-Level Segment: Global Timber Market Recovery under the Unprecedented Great Changing Time</p> <p>Moderator: Ms. Sheam Satkuru, ITTO Executive Director</p> <p>Panel Discussion (60m):</p> <ul style="list-style-type: none"> ◆ H.E. Ms. Rosalie Matondo, Minister, Ministry of Forest Economy, Republic of Congo ◆ Ms. Ivonne Higuero, Secretary General, CITES Secretariat ◆ Mr. Li Jiafeng, President, China Timber and Wood Products Distribution Association ◆ Mr. Thomas Goebel, Secretary General, European Timber Trade Federation (ETTF) ◆ Mr. Chen Jianjun, Chairman, Power Dekor Group Co., Ltd., China <p>Q&A (10m)</p>	Hall ABC1



Time	Events and Topics	Venue
12:10-12:40	Achievements Release <ul style="list-style-type: none"> ◆ The Establishment and Operation of the Global Timber Index (GTI) Platform ◆ Report of Pilot Collaborative Operation of the Blockchain-based Timber Traceability System (BTTS) ◆ Joint Declaration of Intent (JDoI) for Sustainable Forest Management and Responsible Timber Industry Operations ◆ Green Finance for Green Supply Chains (GF4GS) Action 	Hall ABC1
12:40-14:00	Lunch Break	LG1
14:00-15:20	Session I: Contributions of Timber Industry to Climate Change Mitigation and Economic & Social Development Moderator: Mr. Alain Karsenty, Senior researcher of CIRAD Presentations (40m): The economic, social, and environmental benefits amid the development of global timber industry. <ul style="list-style-type: none"> ◆ Dr. Ivan Tomaselli, Founder and currently President, STCP Brazil Timber industry development ≠ deforestation. <ul style="list-style-type: none"> ◆ Ms. Françoise Van de Ven, President of ATIBT Congo Basin Forest Partnership (CBFP) and its action to promote the economic & social development of tropical forest and timber sector. <ul style="list-style-type: none"> ◆ Mr. Christoph Guilhou, Co-Facilitator of the Congo Basin Forest Partnership (CBFP), French Development Agency (AFD) Forestry carbon sinks and the market development. <ul style="list-style-type: none"> ◆ Ms. Tullia Baldassarri, Communications Leader, Interholco, Switzerland Panel Discussion (35m): <ul style="list-style-type: none"> ◆ Mr. Ngo Sy Hoai, Vice President and Secretary General, Vietnam Timber and Forest Products Association (VIFOREST) [TBC] ◆ Mr. Harnold Jean Marie Ntoutoume, Secretary General, UFIGA, Gabon ◆ Mr. Martin Nkie, Secretary General, SYNEFOR, Cameroon ◆ Mr. Ednei Blasius, President, CIPEM, Brazil ◆ Mr. Zhang Enjiu, Chairman of the Board, Treessun Holding Co., Ltd, China ◆ Mr. Zhang Yan, Vice Chairman, TATA Wooden Door Group, China Q&A (5m)	Hall ABC1



Time	Events and Topics	Venue
15:20-16:40	<p>Session II: Global Legal and Sustainable Timber Supply Chains Moderator: Ms. Siti Syaliza Mustapha, Deputy Secretary-General/COO of PEFC</p> <p>Presentations (30m): The development trend of legal and sustainable timber supply chains.</p> <ul style="list-style-type: none"> ◆ Mr. Rupert Oliver, ITTO expert, Director for Sustainable Wood Ltd, United Kingdom <p>Enterprise practices and experiences for establishing legal and sustainable timber supply chains.</p> <ul style="list-style-type: none"> ◆ Mr. Huang Jianjun, Chairman, Zhejiang Great Luck Trading Co, Ltd., China <p>Financial incentives for legal and sustainable timber supply chains.</p> <ul style="list-style-type: none"> ◆ Mr. Bruno Guay, Advisor, Private Sector Engagement and Carbon Finance, Central African Forest Initiative (CAFI) <p>Panel Discussion (45m):</p> <ul style="list-style-type: none"> ◆ Dr. Krisdianto Sugiyanto, Director, Forest Product Processing and Marketing MoEF, Indonesia ◆ Ms. Carole OGANDAGAS, Director, Research, Statistics and Planning Center, Ministry of Water and Forests, Gabon ◆ Ms. Cindy Cheng, Regional Director, FSC Asia Pacific ◆ Mr. Li Chongyu, Secretary-General, China Wood Protection Industry Association ◆ Mr. Peng Yanqing, Secretary-General, Puyang Modern Home Furnishing Industry Alliance, China ◆ Mr. Frank Rogieri Almeida, President, National Forum for Forest-Based Activities (FNBF), Brazil ◆ Mr. Banson Tang, Managing Director, Weinig (Yantai) Woodworking Technology Co., Ltd. <p>Q&A (5m)</p>	Hall ABC1



Time	Events and Topics	Venue
16:40-18:00	<p>Session III: Global Cooperating and Sharing Platform for the Timber Industry Moderator: Dr. Lu De, Executive Director, Asia-Pacific Network for Sustainable Forest Management and Rehabilitation (APFNet)</p> <p>Presentations (30m): The key challenges and difficulties of international cooperation in timber supply chains.</p> <ul style="list-style-type: none"> ◆ Mr. Dato Henry Lau, Chairman, Sarawak Timber Association, Malaysia <p>The timber industry calls for global cooperation and sharing platform.</p> <ul style="list-style-type: none"> ◆ Mr. Diego Montiel Oscura, Deputy Manager, Comisión Nacional Forestal (CONAFOR), Mexico <p>Together towards the global cooperating and sharing platform: lessons learned from the GTI platform case.</p> <ul style="list-style-type: none"> ◆ Dr. Luo Xinjian, Secretary General, Global Green Supply Chains Initiative (GGSC) <p>Panel Discussion (45m):</p> <ul style="list-style-type: none"> ◆ Dr. Preecha Ongprasert, Director of Forestry Foreign Affairs Office, Thailand Royal Forest Department ◆ Dr. Lu Wenming, Deputy Director General, International Bamboo and Rattan Organization (INBAR) ◆ Dr. Ralph Ridder, Head of Forest Policy Facility, GIZ Office China ◆ Mr. Luo Hailong, President, Nankang Furniture Association, China ◆ Mr. Guo Xiangyang, Chairman, Shenzhen SAMPO KINGDOM Household Co., Ltd., China ◆ Mr. Zhuang Bingchuan, Chairman, ALONG Limited, Gabon <p>Q&A (5m)</p>	Hall ABC1
18:00-18:10	Forum Wrap-up	Hall ABC1
19:00-20:30	Reception Dinner for All Participants	LG1



Day 2 (Wednesday, 22st Nov.)

Time	Events and Topics	Venue
09:00-13:10	Specialized Sub-forum 1: Timber Legality and Sustainability	Hall A
8:30-12:00	Specialized Sub-forum 2: Sustainable Timber Resources, Markets and Trade	Hall B
09:00-12:30	Specialized Sub-forum 3: Advanced Technology and Machinery for Timber Processing	Room 18-19
9:00-12:00	Specialized Sub-forum 4: Green Finance and Innovative Facilitating Measures for Green Supply Chains	Room 16-17
12:00-14:00	Lunch Time	Self-arrangement
14:00-15:30	B2B Matchings	Hall C2
14:00-15:30	Panel Dialogue on Global Forestry Youth Leadership	Room 18-19
15:30-17:00	Panel Dialogue on She Power for the Sustainable Development of Global Timber Industry	Room 18-19
15:00-16:30	Seminar on Legal and Sustainable Timber from Brazil	Room 16-17
Afternoon	Closed-door Meeting for Ministers, Leading Enterprises, and Financial Institutions	Convention Center
16:30-17:00	Prese Conference	Hall A
Two days	Legal & Sustainable Timber Industry Display	Ground Floor

SPECIALIZED SUB-FORUM 1

TIMBER LEGALITY AND SUSTAINABILITY

Time	Events and Topics	Venue
09:00-09:10	Opening Session <ul style="list-style-type: none"> ◆ Remarks by Ms. Sheam Satkuru, ITTO Executive Director ◆ Remarks by Mr. Thomas Goebel, ETTF Secretary General <p>Moderator: ITTO Executive Director Rapporteur: ITTO</p>	Hall A
09:10-10:50	Session 1: Updates on legality and sustainability requirements in the supply chains of timber and timber products <p>Presentation 1: CITES's work on promoting timber legality and sustainability ◆ Speaker: Ms. Ivonne Higuero, CITES SG (10 minutes)</p> <p>Presentation 2: Malaysia's case on timber legality and sustainability ◆ Speaker: Ms. Noraihan Abdul Rahman, MTC CEO (10 minutes)</p> <p>Presentation 3: European perspective on legality and sustainability ◆ Speaker: Mr. Thomas Goeber, ETTF SG (10 Minutes)</p> <p>Presentation 4: Global trends on timber trade and market requirements ◆ Speaker: Mr. Rupert Oliver, Director of Forest Industries Intelligence Ltd.-UK/ITTO Expert (10 minutes)</p> <p>Panel Discussion (60 minutes): Speakers and Mr. Preecha (Thailand), Dr. Steve Johnson (ITTO) Moderator: Ms. Sheam Satkuru, ITTO Rapporteurs: ITTO</p>	Hall A
10:50-11:05	Coffee Break	Foyer



Time	Events and Topics	Venue
11:05-13:05	<p>Session 2: Updates on advanced tools and technologies for timber legality and sustainability</p> <p>Presentation 1: Emerging Technologies of Wood Identification Tools ♦ Speaker: Dr. Ratih Damayanti, BRIN Indonesia (15 Minutes)</p> <p>Presentation 2: Filling the science and data gap in global supply chains ♦ Speaker: Dr. Victor Deklerck, World Forest ID (15 Minutes)</p> <p>Presentation 3: How to trace wood geographic origin with tree-ring isotopes: Success in temperate zones and challenges in the tropics ♦ Speaker: Dr. Akira Kagawa, Forestry and Forest Products Research Institute (FFPRI), Japan (15 minutes)</p> <p>Presentation 4: Integrating Tools into Chain of Custody and Due Diligence System ♦ Speaker: Prof. Dr. Andrew Lowe, The University of Adelaide, Australia (15 Minutes)</p> <p>Video presentation: Timflow. Traceability and Transparency as Cornerstones of an Effective Risk Mitigation System. ♦ Speaker: HS Timber Group, Romania (15 minutes)</p> <p>Panel Discussion (45 Minutes): Speakers, Ms. Cindy (FSC representative), Mr. Ngo Sy Hoai (Vietnam) Moderator: Ms. Siti Syaliza Mustapha/PEFC Rapporteurs: ITTO</p>	Hall A
13:05-13:10	<p>Closing Ms. Sheam Satkuru</p>	Hall A



SPECIALIZED SUB-FORUM 2

SUSTAINABLE TIMBER RESOURCES, MARKETS AND TRADE

Time	Events and Topics	Venue
08:30-09:00	On-site Registration	
09:00-09:10	Welcome Speech <ul style="list-style-type: none"> ◆ CTWPDA (China Timber & Wood Products Distribution Association) – Mr. Li Jiafeng ◆ ATIBT (Association Technique Internationale des Bois Tropicaux – International Tropical Timber Technical Association) – Ms. Françoise Van de Ven 	Hall B
09:10-10:10	Session 1: Keynote Speech (Presentations for 60 mins) <ul style="list-style-type: none"> ◆ Moderator: Ms. Huang Nan from CTWPDA ◆ Resources and managing of the resources. Reminder of the link between sustainable forest management and the fight against climate change. State of the world's wood resources and current trends. (15 minutes) <ul style="list-style-type: none"> ◆ Speaker: Ms. Caroline Duhesme, ATIBT ◆ Plantation economy and sustainable trade on timber - State of the plantation's resources in tropical countries. (15 minutes) <ul style="list-style-type: none"> ◆ Speaker: Professor Xu Jianchu, Principal scientist of CIFOR-ICRAF; Professor of Kunming Institute of Botany, Chinese Academy of Sciences ◆ EUDR, the European regulation to fight deforestation (15 minutes) <ul style="list-style-type: none"> ◆ Speaker: Ms. Zhang Xinxin, Preferred By Nature ◆ Challenges and opportunities for the timber industry - the crucial role of tropical timber industry, markets and supply chains for the future of tropical forests. (15 minutes) <ul style="list-style-type: none"> ◆ Speaker: Dr. Tang Zhenzhong, CTWPDA 	Hall B
10:10-10:25	Debate and Questions (15 minutes) <ul style="list-style-type: none"> ◆ Opening of the discussion to participants ◆ Answers to questions and exchange of ideas 	Hall B
10:25-10:40	Coffee Break	Foyer



Time	Events and Topics	Venue
10:40-11:40	<p>Session 2: Panel of case studies and testimonies (resource and market approach). Global Timber Supply & Demand.</p> <p>◆ Moderator: Ms. Françoise Van de Ven, ATIBT President</p> <p>Presentations:</p> <p>◆ The Congo Basin Forest Partnership (CBFP) and its implementation of sustainable forest management and the development of timber resources and good market initiatives in Africa. (10 minutes)</p> <p>◆ Speaker: Mr. Christoph Guilhou, Co-Facilitator of the Congo Basin Forest Partnership (CBFP), French Development Agency (AFD)</p> <p>Panel Discussion:</p> <p>Moderator: ◆ Ms. Françoise Van de Ven, ATIBT President</p> <ul style="list-style-type: none"> ◆ Mr. Christoph Guilhou, Co-Facilitator of the Congo Basin Forest Partnership (CBFP), French Development Agency (AFD) ◆ Deputy Manager of Commercial Forest, Mr. Diego Montiel Oscura Plantation Development, Mexico's National Forestry Commission (CONAFOR) ◆ Mr. Gabriel MOLA MOTYA/FIB DRC and Mr. Jean Marie NTOUTOUME/UFIGA Gabon ◆ SYNEFOR, Cameroun Mr. Martin Nkié ◆ General Manager, Boer Flooring, China, Mr. Zhu Guoliang 	Hall B
11:40-11:50	<p>Debate and Questions (15 minutes)</p> <ul style="list-style-type: none"> ◆ Opening of the discussion to participants ◆ Answers to questions and exchange of ideas 	Hall B
11:50-12:00	<p>Conclusion and Call to Action (10 minutes)</p>	Hall B



SPECIALIZED SUB-FORUM 3

ADVANCED TECHNOLOGY AND MACHINERY FOR TIMBER PROCESSING

Time	Events and Topics	Venue
09:00-09:15	<p>Opening</p> <ul style="list-style-type: none"> ◆ Remarks by Mr. Liu Nengwen, Chairman of China Wood Protection Industry Association (CWPIA) and Chairman of innovation Alliance on Wood Conservation Utilization ◆ Remarks by Mr. JIMMY CHANDRA, The Guild leader of Indonesian Sawmill and Woodworking Association 	Room 18-19
09:15-10:45	<p>Session I: Current status and future development trend of green and sustainable technology</p> <p>Moderator: Mr. Xing Xiaobo, The Executive Secretary-General of CWPIA</p> <p>Presentations (45m):</p> <ul style="list-style-type: none"> ◆ The key challenges and difficulties of international cooperation in timber supply chains. <ul style="list-style-type: none"> ◆ Mr. Ma Yan, Deputy secretary general of China Forestry Machinery Association ◆ New Technologies and Applications for Green Manufacturing of Global Wood Products <ul style="list-style-type: none"> ◆ Mr. Banson Tang, Managing Director of Weinig (Yantai) Woodworking Technology Co., Ltd. ◆ Development of engineered bamboo buildings <ul style="list-style-type: none"> ◆ Mr. Xiao Yan, Professor of Zhejiang University, ZJU-UIUC INSTITUTE Program Director for Energy, Environment and Sustainable Systems Sciences ◆ Sharing industrial internet enabling the integration and development of global green home ecological Chain <ul style="list-style-type: none"> ◆ Mr. Yu Huailin, Vice president of Zhejiang Emergen ROBOT Technology Co., Ltd. <p>Panel Discussion (45m): Development trend of wood processing technology under double carbon background</p> <p>Moderator: ◆ Mr. Fu Shuangcheng, General Manager, Dongguan Duowei Enterprise Cultural Communication Co., Ltd. & Secretary general of Home Furnishing Committee, World Green Design Organization</p> <ul style="list-style-type: none"> ◆ Mr. Hu Zhitao, General Manager of Yuxiang Carbon Testing & Certification (Tiajin) Co, LTD ◆ Mr. Yang Jian, Secretary general of Nankang Furniture association ◆ Mr. Zhang Zhendong, President of Shandong Dingchi Wood Group Co., Ltd. ◆ Mr. Gui Jianxun, Secretary general of Nanjing Lubanyuan Network Technology Co., LTD ◆ Mr. Yu Huailin, Vice president of Zhejiang Emergen ROBOT Technology Co., Ltd. 	Room 18-19



Time	Events and Topics	Venue
10:45-12:15	<p>Session II: New machinery and equipment for wood industry green sustainable development Moderator: Mr. Xing Xiaobo, Secretary-general, Executive Secretary-General of CWPIA</p> <p>Presentations (45m):</p> <ul style="list-style-type: none"> ◆ Analysis on Application Prospect of New Remote Sensing Technology of Unmanned Aerial Vehicle for Forestry Carbon Sequestration <ul style="list-style-type: none"> ◆ Mr. Hu Zhitao, General Manager of Yuxiang Carbon Testing & Certification (Tiajin) Co, LTD ◆ Solar Intelligent Control Drying Technology Helps Wood Industry Energy-saving Upgrade <ul style="list-style-type: none"> ◆ Mr. Cheng Huafeng, President of China Australia VNT Group ◆ The New Green Coating Process for Wood Materials <ul style="list-style-type: none"> ◆ Mr. Yang Qiugui, Vice general manager of marketing of Zhuhai Zhanchen New MATERIALS Co., LTD <p>Panel Discussion (45m): Development Trend of Wood Processing Machinery Moderator: ◆ Mr. Huang Wei, General Manager of Foshan JXCAT commerce Co., Ltd</p> <ul style="list-style-type: none"> ◆ Mr. Ma Yan, Deputy secretary general of China Forestry Machinery Association ◆ Mr. Chen Chuan Executive director of Guangdong Shunde Ronghao CNC Machinery Co., Ltd. ◆ Mr. Banson Tang, Managing Director of Weinig (Yantai) Woodworking Technology Co., Ltd. ◆ Mr. Yao Jun, President of Foshan Wanrui Machinery Co., Ltd. ◆ Mr. Chen Gang, General Manager of Foshan Wanli Dezhong Machinery Co., Ltd. ◆ Ms. Fu Qiuxia, President of Foshan Shunde Purete Mechanical Co., Ltd. 	Room 18-19
12:15-12:30	<p>2023 China wood industry high-quality development recommended brand</p>	Room 18-19

SPECIALIZED SUB-FORUM 4

GREEN FINANCE AND INNOVATIVE FACILITATING MEASURES FOR GREEN SUPPLY CHAINS

Time	Events and Topics	Venue
09:00-09:05	Group photo session	Room 16-17
09:05-09:20	Opening Session Master of Ceremony: Mr. Ho Pui Hou, Vice Chairman, Global Green Supply Chain of Forest Products (Macao) Federation <ul style="list-style-type: none"> ◆ Welcome remarks by Mr. Yuan Bing, Chairman, Global Green Supply Chain of Forest Products (Macao) Federation. ◆ Welcome remarks by Mr. Lu Zhengang, Assistant General Manager, Luso International Banking Ltd. 	Room 16-17
09:20-10:05	Keynote address Moderator: Ms. Malinda Zhu, Membership of the Council, Global Green Supply Chain of Forest Products (Macao) Federation <ul style="list-style-type: none"> ◆ PES, biodiversity certificates and other green finance instruments for responsible forest concessions <ul style="list-style-type: none"> ◆ Mr. Alain Karsenty, Researcher, Department of Environment and Society, CIRAD ◆ Green finance cooperation under international cooperation mechanisms : <ul style="list-style-type: none"> ◆ Mr. Bruno Guay, Advisor, Private Sector Engagement and Carbon Finance, Central African Forest Initiative (CAFI) ◆ The action plan for green finance to promote the construction of Africa-China-Europe green supply chain <ul style="list-style-type: none"> ◆ Dr. Luo Xinjian, DG, Global Green Supply Chains (Macao) Federation. 	Room 16-17
10:05-10:30	Tea/Coffee Break	
10:30-11:30	Session I: Green finance promotes the legal and sustainable development of the timber industry Moderator: Mr. Ralph Ridder, Head of Forest Policy Facility, GIZ Office China Panel discussion: <ul style="list-style-type: none"> ◆ Mr. Ren Zhengang, Deputy General Manager, Dayou Agriculture (Beijing) Co., Ltd ◆ Mr. Bruno Guay, Advisor, Private Sector Engagement and Carbon Finance, Central African Forest Initiative (CAFI) ◆ Mr. Alain Karsenty, Researcher, Department of Environment and Society, CIRAD ◆ Mr. Dang Wenjie, Deputy Director, Wood Value Promotion and Sustainable Development Center ◆ Ms. Annie Ting, Chief Executive Officer, Sarawak Timber Association, Malaysia ◆ Mr. Zhuang Bingchuan, President of UFIAG, Gabon ◆ Mr. Peng Yanqing, Secretary General of Puyang Modern Home Furnishing Industry Alliance 	Room 16-17
11:30-12:00	Achievements Release: <ul style="list-style-type: none"> ◆ Awarding Ceremony for Supporting Units of the Sub Forum ◆ Global Wood Ambassador Appointment Ceremony 	Room 16-17



PANEL DIALOGUE ON GLOBAL FORESTRY YOUTH LEADERSHIP

Time	Events and Topics	Venue
14:00-14:05	<p>Opening Group Photo Session</p>	Room 18-19
14:05-14:30	<p>Moderator ◆ Mr. Ho Pui Hou, Vice Chairman of Global Green Supply Chain of Forest Products (Macao) Federation</p> <p>Keynote Address</p> <p>Youth Leadership to Create and Promote a Positive Image of the Sustainable Forest Industry ◆ Mr. Lim Yi Syuen, Chairman of Youth Circle Committee under the Malaysian Timber Council</p> <p>Practical Experiences and Suggestions on Exerting Youth Leadership in the Sustainable Development of Africa's Forest Industry ◆ Mr. Hu Zhaoyu, General Manager of BONUS HARVEST S.A. Gabon</p>	Room 18-19
14:30-15:30	<p>Panel Discussion: This session will focus on the cooperation potential of youth in promoting global sustainable forestry development, to explore relevant cooperation opportunities and challenges, as well as the action plan on building a youth platform to promote the sustainable development of forest industry worldwide.</p> <p>Moderator: To be confirmed</p> <p>Panel Discussion: ◆ Mr. Lim YiSyuen, Chairman of Youth Circle Committee under the Malaysian Timber Council ◆ Mr. Gu Jianxia, Executive Chairman of Jiangxi Furniture Association ◆ Mr. Hu Zhaoyu, General Manager of Bonus Harvest S.A. Gabon ◆ Mr. SE Ka Chon, Director, Vice-President of the Group, Nature Home (China) Co. Ltd. ◆ Mr. Ren Zhongjie, General Manager of Shenzhen Huishang Capital ◆ Mr. Zhang Li, Shanghai Yeqing Cultural Communication Co., Ltd. ◆ Mr. Cai Tianji, Associate Dean, Irvine School of Social Sciences and Head of Department of Sociology, Professor, University of Macao</p>	Room 18-19



PANEL DIALOGUE ON SHE POWER FOR THE SUSTAINABLE DEVELOPMENT OF GLOBAL TIMBER INDUSTRY

Time	Agenda	Venue
15:30-15:35	Opening Group photo session	Room 18-19
15:40-16:10	<p>Keynote address</p> <p>Moderator: Ms. Zhu Minhui, Director of GGSC Macao Federation Director of South Star Australia Group Pty Ltd</p> <p>“She Power” Case Sharing:</p> <ul style="list-style-type: none"> ◆ Ms. Annie Ting, Chief Executive Officer of Sarawak Timber Association ◆ Ms. Qian Xiaoyu, Vice President of China Forest Products Industry Association ◆ Ms. Françoise Van de Ven, President of International Tropical Timber Technical Association (ATIBT) 	Room 18-19
16:10-16:55	<p>Panel Discussion: “She” and Home Furnishings</p> <p>Discussions will focus on the role and power of "She" in promoting the sustainable development of the global timber industry, exploring how "She" can better unleash potential, showcase feminine charm, and contribute wisdom, so as to fully realize the value of women in the course of sustainable development of timber industry.</p> <p>Moderator: Ms. Zhu Minhui, Director of GGSC Macao Federation Director of South Star Australia Group Pty Ltd</p> <ul style="list-style-type: none"> ◆ Ms. Sheam Satkuru, ITTO Executive Director 【to be confirmed】 ◆ Ms. Françoise Van de Ven, President of International Tropical Timber Technical Association (ATIBT) ◆ Ms. Brenda Wong, Manager of Sarawak Timber Association (STA) ◆ Ms. Shen Yanxia, Vice President of Zhejiang GREAT Luck Trading Co., Ltd. ◆ Ms. Li Qin, President of Guangxi Guigang Hengjiu Wood Industry Co., Ltd ◆ Ms. He Hu, President of Hemusen International Wood Industry Group Co., Ltd 	Room 18-19
16:55-17:00	<p>Announcement of Outputs:</p> <ul style="list-style-type: none"> ◆ GGSC Macao Federation She-Power Initiative 	Room 18-19



SEMINAR ON LEGAL AND SUSTAINABLE TIMBER FROM BRAZIL

Time	Background	Venue
15:00-16:30	<p>The state of Mato Grosso, in the Amazon region, stands out in the international scenario as an important supplier of diversified and traceable forest products of legal origin. The state leads the Brazilian production of roundwood from legal sources, with an annual volume of 4.4 million cubic meters (m³), according to the Brazilian Institute of Geography and Statistics (IBGE). Local production through Sustainable Forest Management Plans (SFM) includes approximately 50 registered native timber species.</p> <p>Mato Grosso state's sustainably managed forests total 4.7 million hectares. This entire forest area is protected from any kind of deforestation. This protection is guaranteed by the chain of custody for native timber species, a system used by the state's forest sector to control and certify the wood origin, from the forest to the end consumer, in line with the new traceability tools, which are the Forest Products Commercialization and Transportation System (SISFLORA 2.0) and the Forest Origin Document (DOF+Traceability), respectively state and federal system. The mandatory permits are tools for issuing, managing and monitoring the transport and storage of forest products of timber species native to Brazil and which enable the forest sector to achieve higher levels of environmental responsibility, an increasingly relevant aspect in the global scenario.</p> <p>In order to continue and move forward ethically and transparently in forest business and to ensure the competitiveness and stability of companies of Mato Grosso, the Center for Timber Producing and Exporting Industries of the State of Mato Grosso (CIPEM) - an association that brings together eight forest-based unions in the state - is working with the state and federal governments to improve sustainable forest management in Mato Grosso so that the systems are continually strengthened and improved.</p> <p>It also plays an important role in monitoring both the management processes and the forestry industries in Mato Grosso, strengthening the importance of following the new tools for traceability and quality in the chain of custody system for native timber species, promoting carbon sequestration.</p> <p>This approach aims to ensure that Mato Grosso state continues to be recognized as a model in the production of traceable and sustainable native timber species in the world, emphasizing the importance of responsible management of natural resources and strict compliance with environmental laws. In this manner, Mato Grosso state accomplishes its role in conserving and preserving the forest and the environment for future generations.</p>	Room 16-17

BUSINESS PROCUREMENT MATCH-MAKING CONFERENCE

The Global Green Supply Chain Business Procurement Match-making Conference for the Forest Industry is scheduled to be held during the 2023 Global Legal & Sustainable Timber Forum (GLSTF). The Business Procurement Match-making Conference organized by the Global Green Supply Chain of Forest Products (Macao) Federation will focus on the theme of "Green Timber, Global Chain". It will organize both suppliers and buyers of timber and products from around the world to accurately connect face-to-face, expand business areas, cooperate to promote industrial development, achieve resource sharing and mutual benefit, and open a new chapter in global cooperation.

I ORGANIZER OF THE MATCH-MAKING CONFERENCE

Global Green Supply Chain of Forest Products (Macao) Federation

II TIME AND VENUE

Time: November 22, 2023, 14:00-15:00

Venue: Galaxy International Convention Center (GICC), Macau, China
Hall C2

III PARTICIPANTS

1. Suppliers: Raw material suppliers, product manufacturers, equipment providers, etc. in the timber chain, and members of the Federation enjoy priority recommendations;
2. Buyers: Furniture enterprises, flooring enterprises, construction enterprises, trading companies, etc. in the timber chain, and members of the Federation enjoy priority negotiations.

IV SCHEDULE

1. The buyers are seated at the negotiation table (fixed), and the supplier representatives can learn about the required products and services based on the list of materials in front of the negotiation table, and communicate with each other in appropriate seats;
2. The buyers must follow the guidance and arrangements of the organizer's staff in the venue of the conference;
3. The negotiation table is equipped with a feedback form for the negotiation results, which shall be filled out by the buyers to facilitate further communication and cooperation matters after the conference;



V ATTENDANCE REQUIREMENTS

Position of attendees: Relevant business leaders at or above Director of Enterprise Procurement;

Early verification: Fill out the basic information form according to the requirements of the conference, and actively and effectively provide feedback in the later stage;

Basic information includes: Type of products to be supplied/required, quantity, product application field, brand requirements (or benchmark brand products), receiving/shipping region, budget/payment method, etc.

VI ENTERPRISE MATERIALS PREPARED

Enterprise profile: Enterprise scale, product type, market share, etc.

Product display materials: Product characteristics, application scenarios, product parameters, product testing data, etc.

Business plan: Enterprise strategic planning, market prospect analysis, etc.

Letter of Intent: If you are interested in collaborating with other enterprises, please prepare a letter of intent in advance.

VII SOME PARTICIPANTS

No.	BUSINESSES/INSTITUTIONS	COUNTRY
1	ADMAD INDUSTRIA E COMERCIO DE MADEIRA LTDA	BRAZIL
2	B2 COMERCIO E EXPORTAÇÃO DE MADEIRAS	BRAZIL
3	BRAZIL WOOD MADEIRAS LTDA	BRAZIL
4	CIPEM	BRAZIL
5	direta madeiras ltda	BRAZIL
6	Forestal Xochiapa	MEXICO
7	FR INDÚSTRIA DE MADEIRAS E CAVACOS	BRAZIL
8	GK GREEN LIMITED	MALAYSIA
9	Golden Pharos Berhad	MALAYSIA
10	Muhmmad Akram Sons Trading Investment	PAKISTAN
11	Regalis Fzco	U.A.E
12	SM MADEIRAS E LAMINADOS LTDA	BRAZIL
13	SOFOCAM-GROUP	CAMEROON
14	TRC-Teak Resources Co.	BRAZIL
15	SOCIETE ALONG SARL	CHINA
16	Puyang Modern Home Furnishing Industry Alliance	CHINA
17	Shenzhen (Qianhai) Huishang Capital Management Co., Ltd.	CHINA
18	PowerDekor Group	CHINA
19	Zhejiang Great Luck Trading Co., Ltd.	CHINA
20	Zhichang Science and Technology Group	CHINA

Note: The ranking of the above enterprises is in no particular order

GENERAL INFORMATION NOTES

1 GENERAL

The Global Legal and Sustainable Timber Forum (GLSTF) 2023 is scheduled to be convened in Macao SAR, China on 21-22 November 2023.

All meetings of the Global Legal and Sustainable Timber Forum (GLSTF) 2023 along with the Legal & Sustainable Timber Display will be held at the Galaxy International Convention Center, Macao SAR.

2 LANGUAGES

The Global Legal and Sustainable Timber Forum 2023 will feature simultaneous interpretation in Chinese (Mandarin), English, French, Spanish and Portuguese. The 4 Specialized Sub-forums will feature simultaneous interpretation in Chinese (Mandarin), English and French.

3 REGISTRATION

All participants attending the Forum are required to register at the online link below.
https://www.itto.int/events/2023/11/22/global_legal_sustainable_timber_forum_glstf_2023/

Registration facilities will be provided during the following dates and times:
20 November 2023 (Mon.) 10:00 – 20:00 at Galaxy International Convention Center and The Macau Roosevelt
21 November 2023 (Tue.) 08:00 – 12:00 at Galaxy International Convention Center

For late registration i.e., after 12:00 on 21 November 2023, please contact the forum staff or come to the information center in the Galaxy International Convention Center.

For safety and security reasons, badges must be worn to gain access to the conference venue and the various meetings. Badge categories will therefore be given to participants upon arrival.

All participants are requested to wear the badges issued to them during all meetings as well as at all official functions.

4 VENUES OF MEETINGS

The GLSTF 2023 will be held on 21–22 November 2023, in Macao, China, at the Galaxy International Convention Center (GICC), which is surrounded by restaurants, other hotels, shopping malls, banks, pubs and recreational facilities. The hosts/organizer offices will be on the 2nd floor of the Galaxy International Convention Center (GICC). The detailed allocation of meeting rooms will be informed in due course.

Schedules and venues of meetings will be posted on the notice board at the Galaxy International Convention Center (GICC). All participants are advised to consult the notice board for the most up-to-date schedules of meetings which may be amended or revised at short notice to suit the changing circumstances. Please come to information center for individual messages and the latest documents issued during the Session.

5 COMMUNICATION

All correspondence participating the Main forum and 4 Specialized Sub-forums shall fill in the online registration link below:

https://www.itto.int/events/2023/11/22/global_legal_sustainable_timber_forum_glstf_2023/

For questions regarding the online registration, please contact the following email address.

Director for Public Relations, GGSC Secretariat
Ms. Sydney (Xuting) GAO

Email Address: gaoxuting@itto-ggsc.org

Telephone No: +86 13716456368

Facsimile No.: +86-10-62889716

6 AUDIO-VISUAL PRESENTATIONS

Participants who wish to use audio-visual material (using video tapes, PowerPoint slides, overhead projector, etc.) at the Forum during their presentations are requested to inform the GGSC Secretariat not later than 8 November 2023 of their requirements. Participants will be advised accordingly regarding the availability of equipment and time as well as the feasibility for such use at the Sessions.

7 OTHER EVENTS

Side events: At the request of duly accredited bodies and depending on time availability, the Hosts/Organizer may authorize the organization of side events for presentation of lectures or discussion panels on issues related to GLSTF 2023 objectives in the afternoon sessions on day 2, 22 November 2023.

B2B matching activities: Matchmaking between relative parties can be arranged in conjunction with the main and specialized sub-forums. For interested parties, please fill in the "Onsite Matchmaking" section through online registration link.

The Legal & Sustainable Timber Industry Display Area: 30 standard booths will be organized at the same time,

8 HOTEL RECOMMENDATION

A list of recommended hotels is shown below.

Please note that the hosts/organizer assume no responsibility in case of unavailability of rooms or changes of room rates.

Due to the high demand during the peak season in Macao, it is highly recommended to make your reservation as soon as possible, well ahead of the meeting date.

ANDAZ MACAU (Galaxy)

Website: <https://www.galaxymacau.com/hotels/andaz-macau/?noRedirect=1>

Address: Galaxy Macau™ Integrated Resort, Cotai, Macau

Booking Hotline: +853 2888 0888

Booking Link: <https://www.galaxymacau.com/hotels/andaz-macau/?noRedirect=1>

Hotel Okura Macau (Galaxy)

(shuttle bus provided, around 5 mins to Galaxy International Convention Center)

Website: <https://www.okura-nikko.com/china/macau/hotel-okura-macau/>

Address: Galaxy Macau™, Estrada da Baia de Nossa Senhora da Esperanca, s/n, Cotai, Macau, China

Booking Hotline: +853-8883-8883

Booking Link: <https://www.okura-nikko.com/china/macau/hotel-okura-macau/rooms-suites/#hotel-okura-macau>

The Macau Roosevelt

(shuttle bus provided, around 10 mins to Galaxy International Convention Center)

Website: <https://www.themacauroosevelt.com/#/home>

Address: Nos. 924 e 998 da Avenida dos Jogos dasia Oriental- Aos acessos do imvel, Macau

Booking Hotline: +853 8291 3115

Booking Link: <https://www.themacauroosevelt.com/#/page/802a4f26-ff28-40dd-8b67-2712efb6bc59>

9 VISA REQUIREMENTS

(A) Immigration Requirements

Participants are advised to contact the nearest Embassy or Consulate of China regarding immigration requirements. For your information, the Border Control Department of the Macao Public Security Police Force keeps a record of the entry and exit of non-local residents on computer, as well as on their passport, travel document or other appropriate document, indicating the limit of stay granted. If necessary, the Department will also collect bio data so as to confirm or verify identities. The Public Security Police Force is a department responsible for immigration control in the Macao Special Administrative Region.

(B) Entry Requirements

For entry to the Macao SAR, non-residents are required but not limited to meet the following requisites as well:

In possession of a passport, travel document or other document accepted for the purpose of immigration control, and the document should be valid for at least 90 days beyond the period of intended stay in the Macao SAR;

By means of a visa or other special advance procedures, or under the circumstances that such procedures are exempted, obtain the corresponding administrative authorization upon arrival at the Macao SAR;

Confirmed that there is no entry refusal reason as prescribed by law upon actual entry to the Macao Special Administrative Region.

Visitors are required to possess a valid onward or return ticket unless they can prove that they reside on the Mainland of China or in the Hong Kong SAR. The exemption is not applicable to Chinese passport or Hong Kong SAR passport holders who transit Macao to another country or region;

Proof of possessing at least MOP5000 as means of subsistence in Macao if the period of intended stay is 7 days, at least MOP10,000 if the period of intended stay is 8-14 days.

Anyone requiring further information please contact the Chinese Embassy or the Consulate-General in their country of residence, or at the designate Chinese Embassy or Consulate-General. For more information, please visit the Macao government website:

<https://www.gov.mo/en/services/ps-1474/ps-1474b>

(C) “Visa” and “Entry Permit” Exemption

Nationals of the following countries and regions may enter the Macao Special Administrative Region with valid passports without visas or entry permits:

Asia: Brunei, India, Indonesia, Israel, Japan, Lebanon, Malaysia, Mongolia, Philippines, Republic of Armenia, Republic of Korea, Singapore, Thailand, Turkey, United Arab Emirates

Europe: Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom

The Americas: Brazil, Canada, Chile, Dominica, Grenada, Mexico, Republic of Argentina, Republic of Ecuador, Uruguay, U.S.A.

Africa: Cape Verde, Egypt, Kingdom of Morocco, Mali, Mauritius, Namibia, Seychelles, South Africa, Tanzania

Oceania: Australia, Kiribati, Samoa, New Zealand

(D) Visitors Who are not Exempted from a Visa and Entry Permit

Visitors who are not exempted from a visa and entry permit are required to:

Apply for an “Entry Permit” (aka “Visa-upon-arrival”) at any of the border checkpoints of the Border Control Department of the Public Security Police upon arrival at Macao; or

Apply, by a representative, to the Residence and Stay Affairs Department in advance for “Authorization to Enter and Stay”; or

Apply for a ‘visa’ of the Macao Special Administrative Region in advance through a diplomatic mission of the People’s Republic of China or a representative office accredited by the Ministry of Foreign Affairs of the People’s Republic of China (visa sample) (Note: Starting from 1 July 2010, visitors from Bangladesh, Nepal, Nigeria, Pakistan, Sri Lanka and Vietnam are required to apply for a Macao visa in advance through a Chinese embassy or consulate).

Application for an “Entry Permit” (aka “Visa-upon-arrival”)

Persons who intend to enter the Macao Special Administrative Region but have not applied in advance to any diplomatic mission of the People’s Republic of China or representative office accredited by the Ministry of Foreign Affairs of the People’s Republic of China for a ‘visa’, or to the Residence and Stay Affairs Department of the Macao Public Security Police Force for Prior Authorization to Enter can apply for Authorization to Enter and Stay (so-called ‘visa-upon-arrival’) at the Visa Room of the checkpoint upon arrival at Macao. They will also be granted Authorization to Stay for a maximum of 30 days once the application is approved.

For relevant information, please refer to the website of the diplomatic missions of China:

https://www.fmprc.gov.cn/mfa_eng/wjw_663304/zwjg_665342/



10 GENERAL INFORMATION ABOUT MACAO

General

Macao consists of the Macao Peninsula and the islands of Taipa and Coloane. Three bridges connect the peninsula and Taipa, while reclamation brings the two islands together. The area of Macao continues to expand, now spanning over 30 square kilometers. Despite its small size, it accommodates almost 700,000 people, making it one of the densest cities in the world. 90 percent of Macao population is Chinese, and the rest are Portuguese and Filipino. The official languages are Chinese and Portuguese, but most people can communicate in Cantonese, Mandarin and English.

Climate

Macao's climate is temperate throughout the year. The average temperature is about 23°C. October and November are the ideal months to visit Macao, with mild temperatures and dry weather.

Time Zone

Macao is eight hours ahead of Greenwich Mean Time.

Electricity

Electricity in Macao is at 230V, 50Hz. The power plugs used in Macao are of the three-pin, square-shaped or round-shaped type. It is suggested to check before using an electrical appliance.



Currency

The Pataca (MOP) is Macao's official currency. Roughly 8 Patacas is equivalent to 1 US Dollar.

Currency exchange in Macao is easy. The service is available at the airport, piers and most hotels. There are also plenty of banks and bureaux de change.